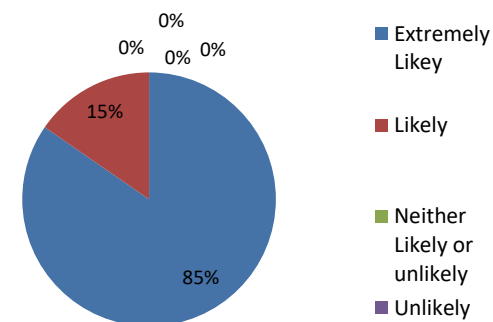


Period: August 2021
 No. of Surveys: 13

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	11	2	0	0	0	0	13
Extremely Likey	11	0	0	0	0	0	
Likely	0	2	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	5	0	0	
Extremely unlikely	0	0	0	0	7	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

*Likely Comments: * Very welcoming * I find doctor very capable***
Extrely Likely Comments**Don't have to wait days for an appointment - Staff all polite.* Happy with GPs and Staff**We are treated well by GPs and staff**I am satisfy with my Doctor's Services & Behaviour.**I am seen on the same day and treated. I am happy.**I am always pleased with the way I am treated by the doctors and staff. i would refer people to the doctors as they are understanding and friendly and always willing to help.**I must say that the service in this centre is very good, and I would not hesitate to recommend any one to see my doctor,**I always get to see doctor when needed, they have always been good to me and my family.**I can make appointment easily.**Because he is a very good doctor.**I can make appointment easily no waiting.**

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.